Opportunity to become a part of a fast growing, established software company!

Job Title – Software Implementation Engineer

Location – Minisoft HQ in Snohomish, Washington

We seek an energetic, can-do engineer who understands happy customers are the key to our long-term success. While using your engineering knowledge to design, build, and implement unique supply chain and ecommerce solutions, you will be responsible for interacting, assisting, and training new, existing, and prospective customers in the use of our supply chain execution software.

Additionally, the applicant will support our sales staff in sales engineering situations, including product demonstrations and PowerPoint presentations at tradeshows, customer locations or via webinars. Responsibilities may also include creation of technical notes, support videos, and product FAQ's.

Duties to include:
- ✓ Manage project implementations to insure they delivered within project timelines and scope of work.
- ✓ Analyze customer ERP-WMS systems and IT landscapes to determine the best practices approach to a perspective project implementation.
- ✓ Install company software suite at customer sites.
- ✓ Design, build, and configure solutions to ensure software meets customer's business needs and follows best practices, standards, and documentation.
- ✓ Work closely with customers on functional and user acceptance testing.
- ✓ Coordinate with customer to resolving technical issues.
- ✓ Communicate with customer on managing changing project priorities.
- ✓ Provide customer training and technical support.
- ✓ Perform software upgrades and configuration changes.

Desired skill set to include:

- ✓ Software Engineering concepts and troubleshooting skills.
- ✓ Experience with Java, Javascript, C, C#, or Python.
- ✓ Working knowledge of HTML, XML, JSON, and SQL.
- ✓ Working knowledge of LINUX, Windows or UNIX.
- ✓ Ability to troubleshoot network and printing issues.
- ✓ Experience in supply chain logistics, warehouse, shipping, or transportation management is a bonus.

The applicant must have good writing and communication skills as the position requires frequent interactions with customers, reseller partners and prospects.

A college degree in a technical discipline is a requirement. Computer Science, Mathematics or Engineering is preferred.

Minisoft offers a very competitive compensation plan with paid vacation, company 401K and a generous healthcare plan that covers the employee and their families.

Founded in 1983, Minisoft is headquartered in beautiful Snohomish, Washington USA (www.historicdowntownsnohomish.org). Minisoft is a worldwide leader in delivering supply chain execution solutions that enable retailers and manufacturers to ship smarter and sell more!

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*Minisoft, Inc. is an **equal opportunity employer**. All applicants will be considered for **employment** without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran or disability status.*